

The Shipper Team: Make. Ship. Happen.

This was the first organized sprint of the Shipper team since the AT Migration was completed and got off to a great start! The team is working in 2-week sprints (start Wednesdays, end Tuesdays). These emails will be sent at the beginning of new sprints and will include what the team did last sprint, what the team will do next sprint, sprint heroes, and any additional highlights to note. If you have any questions, reach out to Jeff or Andrea.

The team: Alan Rodriguez, Andrea Jimenez, Angel Malavar, Bryan Morrow, Chase Stevens, Ernesto Ramirez Romero, Felix De la Cruz, Jeff Lukasavich, Juan Carlos Espinosa (aka Charlie), Miguel Estupiñan, Pilu Alvigini

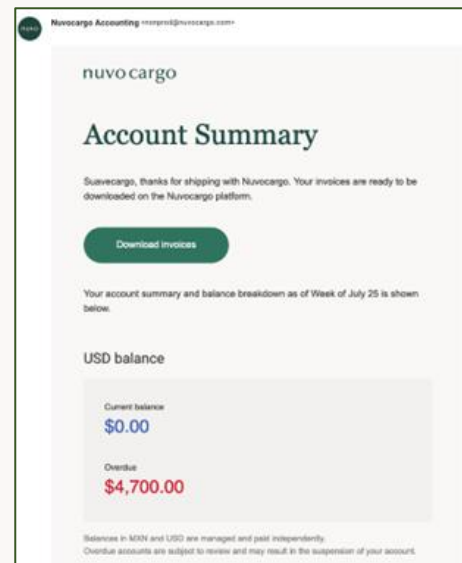
Improved Statement of Accounts Email Template

Updated the email template that is sent out weekly to anyone whose company has a balance. Updates include new subject line, prominent call to action, and information about the user's balance and potential consequences of having an overdue balance.

Major Contributors: Miguel and Charlie

Expected Impact: Additional traffic to the site resulting in a quicker payment cycle

Beneficiaries: Nuvo Accounts Receivable

A screenshot of a web form for creating a child company. The form has two columns. The left column contains: "Netsuite ID" (No netsuite id found), "Last Sent Email Date" (2022-07-19 19:01:16 UTC), "Finance Hold" (Yes), "Days of Credit" (63), "Children Companies" (Compañía Topo Chico, S de RL de CV), and "Billing Address" (Pasco Tollocan 128, Local K, Parque Industrial Lerma, Lerma Estado de Mexico 52000). The right column contains: "Tax ID Number" (MEX807249M9), "Notes" (9/30 (CR) LF will help with the onboarding docs.9/2), "SPL" (No), "Website" (Enter website), and "POD Instructions" (EMAIL COPY to Gaby (gabriela.chavarria@grupobimbo.com) POD MUST BE: Malex/Bimbo "STRAIGHT BILL OF LADING"). A red star icon is placed over the "Create Child Company" button.

Foundational: Allow for Associated Companies – Parent-Child Invoicing

Provide a mechanism for parent companies to have their invoices sent to a child/sister company.

Major Contributors: Chase and Charlie

Expected Impact: Reduce the time it takes Finance to invoice properly

Beneficiaries: Nuvo Finance and Customer Success

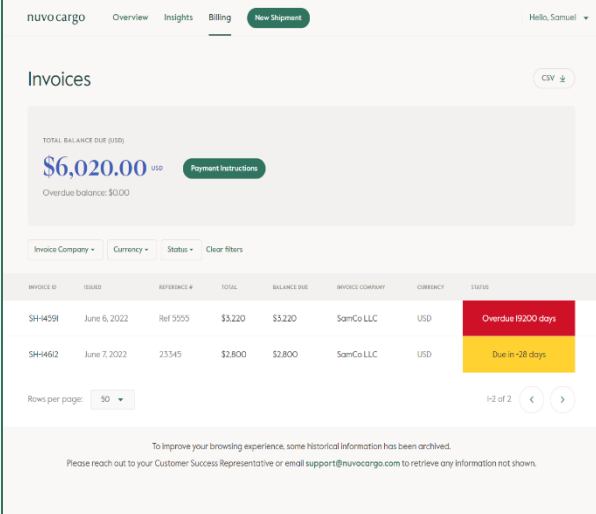
New Look & Feel to the Billing Section

With a new table design and improved functionality, Accounts Payable users can now clearly see the status of invoices, easily filter by Status, Currency, and now Child Companies. This also paves the way for upcoming SOA features.

Major Contributors: Ernesto, Chase, and the departed Erick Romero

Expected Impact: Increased usage of the Billing section

Beneficiaries: Nuvo Finance, Shipper's Accounts Payable



The screenshot shows the 'nuvo cargo' Billing section. At the top, there are navigation tabs for Overview, Insights, Billing, and New Shipment. The main heading is 'Invoices' with a 'CSV' download button. Below this, a summary card displays 'TOTAL BALANCE DUE (USD)' as '\$6,020.00 USD' with a 'Payment Instructions' button. It also shows 'Overdue balance: \$1,000'. Below the summary are filter buttons for 'Invoice Company', 'Currency', 'Status', and 'Clear filters'. A table lists invoices with columns: INVOICE ID, ISSUED, REFERENCE #, TOTAL, BALANCE DUE, INVOICE COMPANY, CURRENCY, and STATUS. Two rows are visible: SH459I (June 6, 2022, Ref 9555, \$5,220, \$5,220, SamCo LLC, USD, Overdue #200 days) and SH46I2 (June 7, 2022, 23345, \$2,800, \$2,800, SamCo LLC, USD, Due in -38 days). A 'Rows per page' dropdown is set to 50, and the table shows '1/2 of 2' pages. A footer note states: 'To improve your browsing experience, some historical information has been archived. Please reach out to your Customer Success Representative or email support@nuvocargo.com to retrieve any information not shown.'

INVOICE ID	ISSUED	REFERENCE #	TOTAL	BALANCE DUE	INVOICE COMPANY	CURRENCY	STATUS
SH459I	June 6, 2022	Ref 9555	\$5,220	\$5,220	SamCo LLC	USD	Overdue #200 days
SH46I2	June 7, 2022	23345	\$2,800	\$2,800	SamCo LLC	USD	Due in -38 days

Additional Team Highlights:

- New team members: Bryan Morrow – Engineer; Andrea Jimenez – Product Manager
- Removed the global search bar and added contextually relevant search to Shipper pages
- Alan Rodriguez adopted a new puppy, Olivia!

This Sprint's Heroes:

Chase for his work on the Associated Companies feature and contributing to the back-end of the Billing page. Chase engineered the Associated Companies solution, reviewed it with Stakeholders, and provided a Loom tutorial set to the Rocky theme song which helped L&D in its training material.

Miguel for his rapid design skills and delivering numerous designs for in-sprint features as well as his push for excellence in upcoming features. Miguel delivered designs for the Account Summary email, elements of the Billing Page, Status Update workflows, navigation changes, self-serve workflow improvements, and upcoming SOA work.

What's on tap for next sprint:

- **Allow existing Shippers to request a new route through the app** Yes, you read that right! Existing Shippers will not only be able to request new shipments from existing routes through the app, but they will also be able to request new routes to be quoted right from the app!
- **Downloading Multiple Invoices** Leveraging the new table structure, users will be able to easily download multiple invoices from the Billing section.
- **Allow users to search by Shipment ID and Reference Number** Allow users to search by Shipment ID and Reference Number
- **Updates to step-1 of the New Shipment Request Workflow** New look to the origin and destination input boxes and adding “expected shipments per month” to the workflow